

BUILT FOR SUPPORT COORDINATORS WHO ARE RUNNING ON EMPTY

We know your caseload is heavy, your time is scarce, and you can't afford providers who add to the chaos. Here's how we make your job easier—from the very first referral to the final NDIA-ready report.

WHY SUPPORT COORDINATORS PARTNER WITH HORIZONS

Stop chasing updates and reviewing poorly written documents. We have aligned our entire practice workflow with the exact administrative and clinical requirements you need:

✓ **We Answer Within 24 Hours. Always.**

When you send a referral, you will receive a confirmation within one business day. We reach out to the participant within 48 hours to book intake. Zero follow-ups required from you.

✓ **Low Waitlists & Rapid Intervention**

No more infinite waiting times. Our initial intake appointments are consistently booked within 1 to 2 weeks, getting your participants supported faster.

✓ **Reports Written for NDIA Planners**

Our reports map psychosocial impact directly to NDIS functional domains (communication, social interaction, self-management, and learning) using precise, objective framework language. No diagnostic overreach.

✓ **43 Validated Screening Tools**

We eliminate subjectivity. By utilizing reliable instruments (such as WHODAS 2.0, GAD-7, K10), we deliver an indisputable data baseline that justifies funding at Plan Reviews.

★ **MAXIMIZING PARTICIPANT COMFORT: SUPPORT WORKER COLLABORATION**

Meeting a new clinician can often trigger severe anxiety or dysregulation for vulnerable participants. To guarantee a reliable and safe assessment space, **we can conduct our thorough psychosocial functional assessments directly in the presence of the participant's trusted Support Worker.** This can take place in their home environment or during community access. Your frontline staff provide real-world operational insights while keeping the participant regulated.

OUR CORE NDIS SERVICE OFFERINGS

Operating strictly within the counselling scope, we translate daily mental health distress into transparent, measurable daily living capability data.

REGISTRATION GROUP: CAPACITY BUILDING - IMPROVED DAILY LIVING

1. NDIS Therapeutic Supports (Individual Clinical Counselling)

Goal-directed therapy focusing on building core psychosocial capacities. We work systematically on emotional regulation, building structural routines, enhancing social communication, and addressing deep psychological barriers to maximize independent community access and transport usage.

OBJECTIVE EVIDENCE GENERATION

2. Psychosocial Functional Assessments & Progress Reporting

Comprehensive screenings evaluating psychosocial functional deficits and environmental barriers. We translate complex mental health difficulties into clear, observable everyday limitations, ensuring a robust, evidence-backed dossier ready for upcoming NDIA Plan Reviews with zero revisions needed.

OUR TRANSPARENT 5-STEP REFERRAL PROCESS

We keep you informed at every milestone, ensuring you always know the exact status of your participant's care pathway.

- 1. Submit Referral:** Takes under 3 minutes via our streamlined online portal or our pre-formatted email template.
- 2. 48h Care Acknowledgment:** We process all intake history data and instantly establish connection with the participant.
- 3. Rapid Intake:** Arranged within 1-2 weeks. Service agreements are mapped and signed without friction.
- 4. Therapy & Screenings:** Evidence-based therapeutic support program commences, tracking NDIS milestones.
- 5. NDIA-Ready Reporting:** Clinical-grade documentation delivered straight to your desk prior to review cutoffs.

Let's Protect Your Capacity & Case Load

Partner with a practice designed to make your professional coordination seamless. Access low-waitlist, elite clinical evidence for your next plan review.

Secure Referral Portal: www.horizonscc.com.au

Direct Practice Email: office@horizonscc.com.au



SCAN ME

SCAN TO REFER